

Citrix ShareFile

Access and share files anytime, anywhere,
and on any device

Securely access your files, share data and create time-saving workflows across any device with Citrix ShareFile. Connect to documents and data from anywhere to speed collaboration and simplify feedback and approvals. Digitize paper-based processes with the integrated electronic signature solution - Citrix RightSignature. Advanced security features let you control how sensitive data is stored, accessed and shared, with remote wipe, device lock, passcode protection, and more. Add content protection with security analytics for proactive monitoring and detection.

The feature matrix below shows which features are available in each subscription plan: Standard, Advanced, and Premium.

Features	Standard	Advanced	Premium
Popular features			
Active Directory and single sign-on (SSO)	•	•	•
Store, backup, and share files securely online	•	•	•
Enable unlimited client users	•	•	•
Connect to existing cloud data repositories	•	•	•
Citrix Files for Outlook, Outlook Online, Gmail (formerly Outlook and Gmail plugin)		•	•
Manage contracts with electronic signature			•
Included in all plans			
Storage	Unlimited or 0 GB	Unlimited or 0 GB	Unlimited or 0 GB
Max file size upload/download 100 GB	•	•	•
Custom branding	•	•	•
Mobile applications	•	•	•
Sync	•	•	•
Collaboration			
Edit documents on mobile device	•	•	•
Enable unlimited client users	•	•	•
Add users and unlimited clients to shared files, folders, and workspaces	•	•	•
Co-editing documents with Office 365 (requires Office 365 license)		•	•
Full text search		•	•
Request list of files provided by client			•
File Management			
File versioning	•	•	•
File check-in and check-out	•	•	•
File drop		•	•

Features	Standard	Advanced	Premium
Folder Management			
Folder Q&A		•	•
Folder creation templates		•	•
Workflows			
Feedback and approval workflows		•	•
Custom workflows			•
Security			
Active Directory and single sign-on (SSO)	•	•	•
Two-step verification	•	•	•
Mandatory two-step authentication	•	•	•
Encrypted email		•	•
Hard quotas: Enforce storage quotas		•	•
Secure mobile data wipe		•	•
Device security		•	•
Archiving		•	•
Watermarking (Information Rights Management)		•	•
View-only sharing		•	•
Key management services (KMS) ¹		•	•
CASB integration for data loss prevention (DLP) ²		•	•
Connectors			
OneDrive for Business	•	•	•
SharePoint Online	•	•	•
Personal cloud storage, e.g., Box, Dropbox, and OneDrive	•	•	•
On-premises data (network shares, SharePoint, and Documentum)		•	•

Features	Standard	Advanced	Premium
Access/mobility			
Citrix Files (replacing ShareFile Drive Mapper, Sync, and Desktop App)	•	•	•
Remote access to securely stored files from any device	•	•	•
Access files stored in customer-managed storage zones	•	•	•
Electronic signature powered by Citrix RightSignature			
Send document for e-signature			•
Bulk send			•
Package multiple documents into one signature request			•
Type-to-sign			•
Sign on mobile devices			•
Automatic reminders for document signatures			•
Reusable templates (for generating and sending)			•
Integration for secure payment processing on docs			•
Knowledge-based authentication (KBA)			•
Biometric authentication			•
Digital fingerprints			•
Branding—email and page branding			•
Password authentication for signature flows			•
Self-sign and get signature in person			•
Manage tasks and teams			
Activity logs and reports	•	•	•
User management tool	•	•	•
Policy-based administration	•	•	•
Folder invitations		•	•

Features	Standard	Advanced	Premium
Compliance			
HIPAA compliant configuration ³			•
FINRA / FINANCIAL		•	•
Integrations			
Developer API	•	•	•
Citrix RightSignature		\$	•
Citrix Analytics for Security	\$	\$	\$

Notes

Customers may choose to mix and match license types, but they may not mix storage entitlements. For example, a customer may buy Advanced and Premium licenses for their organization. However, that organization may not purchase Premium 0 GB and Premium Unlimited licenses. Archiving is available on a separate plan for those requiring legal or financial retention of files. Please contact Sales with questions.

References

1. Feature not enabled in 0 GB packages with on-premises-only storage.
2. Citrix integrates with popular DLP systems that support the ICAP protocol (Symantec Data Loss Prevention, McAfee Total Protection for DLP, and Forcepoint DLP) for customer-managed storage zone deployments to restrict document sharing based on the file's DLP classification. In addition, Citrix supports popular CASB integrations including McAfee Skyhigh Security Cloud, Netskope, Avanan, and Managed Methods to address cloud service risks.
3. HIPAA customers must have a signed BAA in place with Citrix. Workflows and connectors are not supported with HIPAA configurations.



Enterprise Sales

North America | 800-424-8749

Worldwide | +1 408-790-8000

Locations

Corporate Headquarters | 851 Cypress Creek Road, Fort Lauderdale, FL 33309, United States

Silicon Valley | 4988 Great America Parkway, Santa Clara, CA 95054, United States

© 2021 Citrix Systems, Inc. All rights reserved. Citrix, the Citrix logo, and other marks appearing herein are property of Citrix Systems, Inc. and/or one or more of its subsidiaries, and may be registered with the U.S. Patent and Trademark Office and in other countries. All other marks are the property of their respective owner(s).
RES182 01/21